

Wednesday, 22 March 2023

Members voice views

Townhall Meeting

Sunday, 19 March 2023

KUALA LUMPUR. Royal Selangor Club, Dataran

The talking points of the day was presented in over 100 slides covering the following topics of concern to the members:

1. FOOD AND BEVERAGE

1a - Pricing

1b - Food Quality

1c - Service Delivery

2. BUILDING AND MAINTENANCE

2a - Building upkeep

2b - Dataran roof

2c - Upgrading work / Refurbishment

2d - Transformation of outlets' outlook

3. SPORTS FACILITIES

3a - Field /gym

3b - Sports Equipment

3c - Section Subscriptions

4. SECURITY

4a - Breach of Club rules

4b - Abuse of staff / Harassment

4c - Dress code

5. SPORTS PAVILION

5a – Budget 5b – Operations cost

5c - Members' expectations



"I encourage members to speak freely and share their thoughts and ideas."

M Jayakumar, President

The meeting began with an opening address by the President. Main topic of discussion was the food and beverage service at the Club.

Berita Terkini Wednesday, 22 March 2023



Townhall Meeting

Sunday, 19 March 2023



Devoting their Sunday

To bring improvement in the F&B services

Members raised various suggestions to bring improvement in the F&B services. The quality of food, pricing, and service delivery were some of the critical areas highlighted. The management assured the members that they would consider all suggestions and implement them where feasible.

"Prudent spending in budget allocations"



Rizal Edi Effendi, Vice President

Building and maintenance – while members appreciated the sharing of upgrading proposals, their concern was the upkeep of the building. In response, Management assured these matters will be addressed.

"Active calendar for 20 sports sections"



Khoo Kah Jin, Sports Chairman

The new sports pavilion at Kiara will primarily be for guests, and ease the congestion of facilities in the main building.

"We are concerned with the breach of Club rules, staff harassment and dress code."



Ramis Chandran, General Manager

Berita Terkini Wednesday, 22 March 2023



Townhall Meeting

Sunday, 19 March 2023

A fair cross-section of views was received



Berita Terkini Wednesday, 22 March 2023

Lachman Tikamdas



Townhall Meeting

Ramuald Navin Kumar

Marappan

Sunday, 19 March 2023

Worthwhile suggestions



Dedicated. They sacrificed their Sunday

Dato' Ramesh

Rajaratnam

